EMPLOYEE OF THE QUARTER

Photo: Dave Brinsko, Kevin Marsh and KyuJung Whang

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Kevin Marsh routinely exceeds the expectations of both his supervisors and customers in the Endowed Zone. He is a tireless worker who sets the standard in terms of quality of work, timeliness, and customer satisfaction. Whether it’s for routine maintenance work or small project work, this person is thorough, professional, and consistently goes above and beyond expectations to ensure a quality result and a satisfied customer. Positive feedback from customers who have had this person perform work is a common occurrence. One customer wrote the following:

The recent failure of the air conditioning system for the clean room at the Newman Laboratory led to an unfortunate delay in the superconducting radio-frequency research program and the prototype electron gun project. The prompt and thorough analysis of the situation by Kevin Marsh was much appreciated. The subsequent multi-week repair action by Kevin was exceptional. Kevin’s long hours, hard work, and meticulous attention to detail was outstanding. He kept the Newman Lab scientists informed of the plan, progress, setbacks, and accomplishments. His diligence and persistence were impressive; his communication on the status and schedule was excellent. Due to Kevin’s hard work we were able to resume research related work with minimal disruption to the programs. Kevin Marsh is to be commended for his efforts.

Respect, Excellence, and Teamwork are the words that stand out when reading customer feedback regarding Kevin’s performance. Respect for this person and our zone has increased among customers, and he consistently respects customers’ needs in terms of research and teaching and makes every effort to meet them. His work is regarded as excellent across the board and sets a standard for the zone. Also, his ability to proactively work with customers in terms of communicating with them about their needs and timelines, and to do so consistently without depending on a supervisor, manager or director to keep these lines of communication open represent excellent teamwork between zone and unit facilities staff.

Congratulations Kevin!
Nominated by Clinton Vanwormer