Pictured with KyuJung Whang are Donna-Marie Parker, Roberta Dillon, Bob Wakeman, Mary Opperman, Julie Addy and Allan Bishop

January 2016
TEAM OF THE QUARTER

ROBERTA DILLON AND BOB WAKEMAN

Roberta Dillon and Bob Wakeman are being recognized for their collaborative efforts to keep the IPP HR office functioning for approximately six months with only 50% of the HR staff. While one staff member was on parental leave and a search for a new HR Director ensued, Roberta and Bob not only managed a full workload that typically required four staff members, they did so with a positive attitude. While many clients were patient and understood that some things may need to be put on hold, or take a bit longer, the two of them continued day after day to prioritize and re-prioritize to ensure that the most critical things were managed and they did so while demonstrating kindness, professionalism, and compassion on a regular basis. While these are characteristics that one would expect of any HR professional, maintaining and excelling at these characteristics while at the same time maintaining a positive attitude and sense of humor is truly inspiring. Donna-Maria Parker is grateful to be working with this team and feels their teamwork and genuine caring for their customers is an inspiration for all. Roberta and Bob demonstrated the IPP values of excellence and teamwork. Despite obstacles that they faced during this time period, they continued to deliver the highest quality service possible given their circumstances. They did so by collaborating and partnering as a team and with our customers to problem solve and make decisions that were in the best interest of all involved.

Congratulations Roberta and Bob!!

Nominated by: Donna-Marie Parker, IPP Human Resources