EMPLOYEE OF THE QUARTER

Pictured with KyuJung Whang are Brian Pakkala and Dave Brinsko

April 2016
Brian Pakkala is seen as the “go to” person when the work needs to be performed at a moment's notice. He is willing to stay late when an emergency crops up at the end of the day. His excellent attitude and positive view is infectious and rubs off on his peers. He has an exceptional work attitude.

Brian’s professional opinions are highly regarded by both his peers and partners out on campus because he has such an excellent all around knowledge of the electrical trade. He works well in the team environment and is eager to pass along information to his fellow electricians, he is a mentor to many.

One customers shared with us...

“not only is Brian great to work with he always contacts them to discuss the ticket he’s responding to and to get clarification on the issue, and then he lets them know what his plan is for resolving the issue. On numerous occasions, he contacted them to discuss an issue they were not even aware of, he’s been able to address problems before they turn into emergency situations. “

Another customers shared:

“His level of craftsmanship is well above par and his dedication to customer service is outstanding. No matter how busy he is he always has time to answer questions and offer advice. Whenever an emergency arises he quickly diagnoses the problem and restores the system without delay. He completes his work promptly and efficiently saving the customers time and money. He is an asset to the college of engineering.”

And another customer shared:

“Brian is Duffield’s ‘go to’ person as well, his expertise and experience with the building and the surrounding buildings makes him an indispensable part of their team. They rely on him for almost all their cleanroom needs because of his quality and attention to detail; he completes work quickly and accurately.“

Congratulations Brian!!  FM Electrician Endowed Zone
Nominated by: Dave Brinsko